

SERVICE HOTLINE

Our experts are at your disposal worldwide 24/7



Why Service Hotline?

Quick action is needed when machine faults occur. That is why the W&H Information and Diagnostic Center (IDC) is available to our customers around the world and around the clock.

Our service hotline offers you direct access to the expert knowledge of W&H. Our specialists will advise you directly over the phone, answer your questions and offer you fast and competent support if you have any issues – around the clock and free of charge!

We support you in the analysis of reported faults and work with you to develop effective troubleshooting solutions. We also assist you in identifying spare parts and ensure the fastest possible delivery in emergency situations.

To ensure the best possible support, all our experts at the IDC have at least five years of practical experience as service technicians or design engineers.

Your advantages

- ✓ Free telephone support from experienced experts
- ✓ Worldwide availability around the clock
- ✓ Direct assistance with no waiting times
- ✓ W&H experts with at least 5 years of experience, and an average of 20 years of practical experience
- ✓ Competent support for extrusion, printing and converting

Constant availability by ensured at three locations – depending on the local time, you can reach an expert from Germany, the USA or India.



QUICK CALL, FAST ASSISTANCE!

You can reach our 24/7 service hotline worldwide in the contact languages
German and English by calling **+49 5481 14 3333**



Find out more about our **SERVICE HOTLINE**
www.wh.group/int/en/service/support/hotline/