

# LIFECYCLE SERVICES

We care about continuous improvements



## Why Lifecycle Services?

Keeping the performance of your W&H machines at a high level throughout the entire lifecycle is our common goal. To ensure the best possible support, we have developed a service concept that you can individually adapt to your needs - the W&H Lifecycle Services.

With our Lifecycle Services, we provide you with long-term support to sustainably increase the performance and reduce the downtimes of your W&H machines. In doing so, we offer you the security of receiving the right service at the right time.

Together, we plan regular proactive service measures to identify problems at an early stage and continuously improve the technical condition of your machines. In this way, you avoid high costs due to unexpected repair and maintenance measures and at the same time lay the foundation for successful production and lasting success on the market.

## Your advantages

- ✓ Regular on-site support by W&H service technicians
- ✓ Prevention and early detection of problems
- ✓ Reduction of unplanned machine downtime
- ✓ Improvement of machine condition and performance
- ✓ Continuous follow-up of open points
- ✓ Reduction of repair and maintenance costs



## W&H Lifecycle Services



Learn more about **LIFECYCLE SERVICES**

[www.wh.group/int/en/service/w\\_h\\_service/lifecycle\\_service\\_contracts/](http://www.wh.group/int/en/service/w_h_service/lifecycle_service_contracts/)

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## W&H Lifecycle Services

Based on best practice experiences, we have developed two attractive Lifecycle Service basic packages, which can be selected or combined with each other depending on your individual needs. In addition, you also have the opportunity of adding our Remote Package to your individual Lifecycle Service.



### Service Plan

With the Service Plan, you benefit from regular service visits by W&H service technicians to continuously improve machine condition and performance. We tailor the number and duration of the service visits as well as the planned measures to your individual needs.

### Inspection Plan

With the Inspection Plan, you benefit from regular machine inspections for a comprehensive analysis and evaluation of the technical machine condition. In addition to recommendations for improvements, you also benefit from comprehensive spare parts and retrofit analyses.

### Remote Package

With our Remote Package, you benefit from the best possible remote support from the W&H Information and Diagnostics Center. This means that in the event of a malfunction, we can not only connect directly to your machine via the Internet and view diagnostic information, but also provide direct guidance on effective solutions via live video.

