

SERVICE PLAN

Regular service visits for continuous improvement of machine performance



Why Service Plan?

To maintain the performance of your machines on a high level in the long term, professional maintenance is required. For this purpose, the W&H Lifecycle Services have been developed.

With a W&H Service Plan, you benefit from regular visits by experienced W&H service technicians to continuously improve the condition and performance of your W&H machines.

We tailor the frequency and duration of the individual visits per year, as well as any necessary improvement measures, to your individual needs. In this way, you regularly benefit from our experts' know-how, for example, for regular machine checks, the execution of repair and maintenance measures, or the transfer of knowledge to your employees.

All anomalies and individual customer requests are transferred to an open points list, which is continuously updated and processed during the individual visits. Within this list, measures, responsibilities and prioritizations are jointly defined so that it serves as a basis for tracking achieved improvements over the course of the Service Plan.

Your advantages

- ✓ Regular service visits by W&H service technicians
- ✓ Continuous improvement of the machine condition and performance
- ✓ Prevention and early detection of problems
- ✓ Reduction of unplanned machine downtime
- ✓ Continuous follow-up of open points
- ✓ Reduction of repair and maintenance costs



Learn more about **SERVICE PLAN**

https://www.wh.group/int/en/services/w_h_services/lifecycle_services/service_plan.html

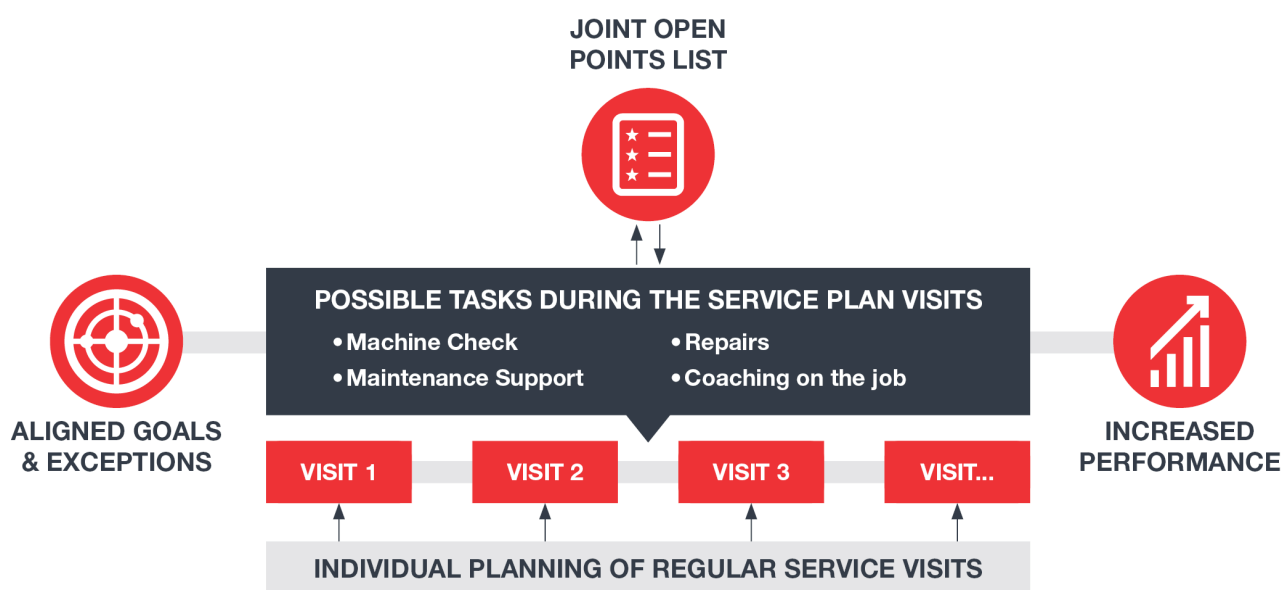
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To make the Service Plan as efficient as possible, the regular visits are carried out by the same service technician whenever feasible. Flexible scheduling tailored to your individual needs is also an option.



Possible tasks during the Service Plan

Machine Check	<ul style="list-style-type: none"> • Check of neuralgic machine components for early identification of problems • Documentation of check results and transfer of anomalies to the joint open points list
Repairs	<ul style="list-style-type: none"> • Analysis, definition and execution of necessary repair and maintenance measures • Evaluation of repair measures and regular monitoring of the improvements achieved
Maintenance Support	<ul style="list-style-type: none"> • Analysis and definition of necessary maintenance measures • Support in the execution of preventive maintenance measures such as cleaning or lubrication • Recommendation for required spare and wear parts
Coaching on the job	<ul style="list-style-type: none"> • Optimization of machine settings • Support for machine and production-related issues for improved machine operation • Help with the use of machine documentation and digital tools



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