

MAINTAIN AND OPTIMIZE YOUR PERFORMANCE

First-class services throughout the lifecycle of your machine



W&H Services – Because we care

With a machine from Windmüller & Hölscher, you have made the choice for consistently high quality and long-term performance in your production. To guarantee safe and reliable operation, Windmüller & Hölscher provides both high-performance machines and first-class service with an offer tailored to your precise needs.

Our product portfolio offers you extensive and individual options for maintaining and optimizing the performance of your machine, and our service team is at your side with bundled expertise, knowledge, and the latest approaches to support you from the very start. Thanks to numerous subsidiaries and agencies all over the world, our service team maintains a presence directly in your markets and keeps your production up and running.

Let's improve for more sustainability

With our innovative service products and proactive approach, we are your partner for sustainable production and continuous improvement of your machine performance. Convince yourself of our innovative service and let our quality, efficiency and flexibility inspire you. For your success and for our future on this planet – because we care.

Why W&H Services?

- ✓ 14 international locations for fast troubleshooting
- ✓ more than 400 service technicians worldwide
- ✓ 24/7 support around the world
- ✓ state-of-the-art technology to increase productivity
- ✓ proactive and constant focus on your needs – in partnership



BECAUSE WE CARE

Parts

We care about optimal supply

- Original spare parts directly available from stock
- Express services for fastest delivery worldwide
- Professional parts management and identification

Remote Services

We care about quick solutions

- 24/7 expert availability around the world
- Quick help without waiting times
- 85% of all reported machine problems solved remotely

Upgrades & Retrofits

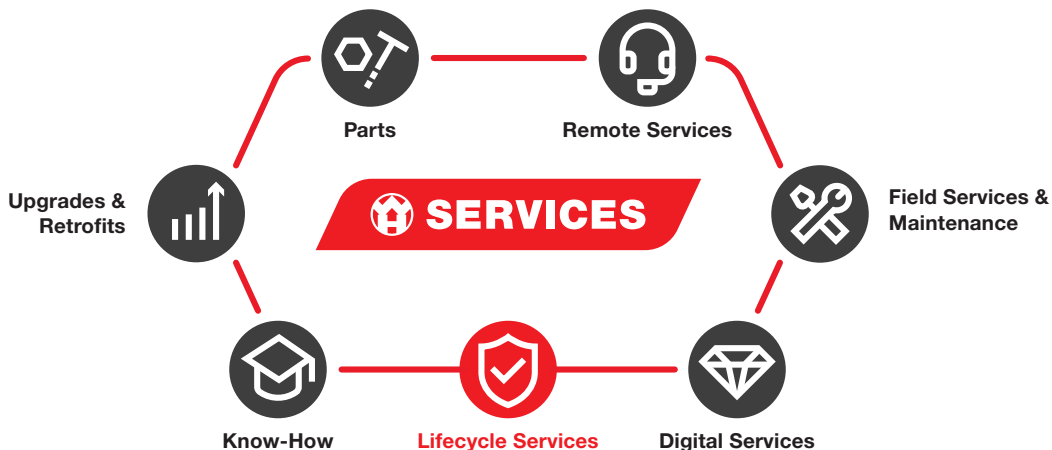
We care about better performance

- Machine modernization with state-of-the-art technology
- Improve existing or add new features
- Increased machine availability and productivity

Field Services & Maintenance

We care about stable production

- More than 400 service technicians worldwide
- Expert support for installation, repair and troubleshooting
- Professional maintenance and die head cleaning services



Know-how

We care about expertise

- Improvement of employee qualification and motivation
- Optimization of production processes
- Use of open machine potentials

Digital Services

We care about smart processes

- IoT solutions for the digitization of your value chain
- Digital service tools for best customer experience
- Leverage data for higher efficiency and better quality

Lifecycle Services

We care about continuous improvements

- Steady optimization of machine condition and performance
- Regular service visits and follow-up of open points
- Fully customizable to individual needs

